

Arranging a viewing

- All viewings must be arranged in advance via our lettings team. You can call 01823 793428, email: lettings@myfutureliving.co.uk or submit a viewing request on our website.
- We will send you an email or letter confirming the date and time of the viewing appointment.
- In most cases viewings are conducted by the on-site manager. This means viewing time slots are limited to their specific working hours.
- We are unable to arrange viewings at the weekend.
- If you need to re-arrange or cancel your viewing, please let us know as soon as possible, see contact details below.
- There may be other applicants interested in the property, where possible we will let you know, but we won't contact you each time a viewing is booked.

Attending a viewing and what to expect

- When arriving at the development please follow the instructions at the main entrance to contact the on-site Manager, or alternatively select the 'clear' button and then press the 'call' button.
- You will be shown around the property and communal areas. The manager may let you know about development activities and general rules of the building.
- The on-site manager is not a My Future Living employee. They can give advice and guidance relating to the building but will be unable to answer questions about the tenancy or the property condition.
- In some cases, there may be maintenance work on-going at the property. The letting agent who arranged your viewing will be able to tell you the details. Any furniture, free standing appliances or personal effects in the property which appear to have been left by a previous tenant, will be removed before a tenancy starts.
- Please be mindful that Covid-19 is still prevalent, where possible use hand sanitiser and if you wish, feel free to wear a mask to the viewing.

After your viewing

- Call us! Please contact My Future Living to provide feedback from your viewing. We are keen to hear all feedback whether it is good or bad regarding the property and location.
- Make sure any questions you have are answered before making a final decision.
- If you wish to proceed with the flat, contact My Future Living to reserve.
- If we have more than one person wanting to take the property, we will obtain further information from you to help us decide on which applicant to proceed with. Decisions are generally based on affordability, current situation, position to proceed and on-site manager feedback.

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Questions to ask at the viewing

- Is there any on-site parking? If yes, are there any parking rules?
- Is there a guest suite for family and friends to use if they visit?
- What is the area like? Is there a supermarket, Doctors or Dentist close by?
- Do the residents arrange development activities?
- Are the transport links good in the area?
- Are pets allowed? If so what are the development pet rules?
- Is there any scooter storage (if required)? If yes, what are the rules.

Likes

Dislikes

Questions to ask

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